

Melrose Consultation - Summary of options

Appendix 1

Option	Option Summary	Key Points for Consideration	Impact / risks
<p>Option one - Invest in the refurbishment of the Melrose Centre and continue as is.</p>	<p>Concern was raised regarding the condition of the building and why the Council has not maintained the building to an acceptable standard. Individuals felt that the condition of the building was being used as an excuse to close the centre and that the condition of the Melrose was not really as bad as the council were making out. A comment was made that the condition survey related to 2011 if this deemed the Melrose building as poor and in need of capital investment why had it taken a number of years to get to this position, the service has been running in the building as it is when allegedly unfit for purpose all this time.</p> <p>Questions were asked with regard to the asset, and what will happen to the asset if it is no longer a day centre. There was concern regarding Council's responsibility to ensure it doesn't become an eyesore within the community.</p> <p>Questions were asked about the centre and how much will it cost the Council to moth ball and manage the asset once closed in terms of local vandalism in the area and general upkeep.</p> <p>The overwhelming issue raised was in relation to the staff and the care and support provided by the Melrose staff team, service users and families were 100% in favour of keeping the staff team. Individuals and their families told us that they would "put up with" closing the Melrose and moving to a new building, as long as the staff team would continue to support and deliver the service. All individual and their families raised major concerns regarding the suggestion of independent sector provision.</p> <p>100% of those consulted with considered the most favourable option was to reinvest and keep the Melrose Centre open and continue as is.</p>	<p>Supporting this option will incur costs of approximately £90k capital investment to bring the building to an acceptable standard that will meet future needs. In addition the service will not achieve the £130k efficiency savings.</p>	<p>The risk to keeping the Melrose Centre open and investing in refurbishment would not achieve the efficiency saving.</p> <p>The risk to choosing this option is Moderate</p>

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<p>Option two - Transfer the day service to a new organisation which is independent from the Council.</p>	<p>100% of those consulted felt that this option could be considered if and only if the staff team would continue to provide support.</p> <p>100% of those consulted maintained that the care and support provided by the staff group was essential to their well-being. Having a staff team they had confidence in was the most important part of the day service.</p> <p>100% of those consulted maintained that independent sector providers would not be able to provide the same or similar trained staff. Individuals felt that the terms and conditions of independent sector providers did not encourage quality of provision.</p> <p>The overall majority of individuals felt that option two would be acceptable, if any new provider could accommodate all the day care centre users. The community spirit, and camaraderie was vital to the success of the day service. The relationships and networks with one another and with the staff was of critical importance to all.</p> <p>Individuals, their families and carers told us that they would have peace of mind if the in house staff team could continue to provide the service.</p> <p>The overwhelming majority would support a transfer to a new provider (building only) but would not support this option if the staff do not move with them.</p>	<p>Supporting this option could achieve the desired outcome, it would meet the needs of most people.</p> <p>Should Members agree to maintain this as an in house service at the request of 100 % the £130k saving will not be achieved, in addition the council may incur a cost of renting space for day centre usage from a provider. .</p>	<p>The transfer of day services to a new centre will provide an improved enhanced environment for day service users.</p> <p>Closing the Melrose centre would have a low impact on people. A day service will still be provided and assessed needs will still be met, by an independent care provider.</p> <p>Service users could be involved in the recruitment of any new staff employed by the Independent sector providers.</p> <p>Risk – Minor</p>
Option	Option Summary	Key Points for Consideration	Impact / risks
<p>Option three - Transfer the</p>	<p>This option was discussed in some detail, it was explained</p>		<p>The transfer to alternative</p>

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<p>current day service users to other day services in Flintshire.</p>	<p>that whilst this was an option for some people, the service could not accommodate all individuals, it was confirmed that there are day care spaces at Croes Atti in Flint, and some day care spaces at Marleyfield House in Buckley.</p> <p>It was confirmed that these centres are currently Council run</p> <p>Some families were seeking assurances that Croes Atti and Marleyfield House would be a long term option given the recent press coverage on care home closures. The majority of people were concerned that if they chose this as an option, they may be in a similar position in 12 months time.</p> <p>Some individuals felt that this might be an option they would want to consider, given that these centres are Council run, and recognised that their own circumstances might change over time.</p> <p>This option will be considered by some as a suitable option for them.</p>		<p>in house day services provided at Croes Atti and Marleyfield House, can be accommodated and arranged on an individual bases .</p> <p>This option can be achieved with the time scales this would be a personal choice option.</p> <p>This option can run in parallel with option 2</p> <p>Risk – Insignificant</p>
<p>Option four - Actively support individuals to arrange their own day services through the use of Direct Payments and Managed Accounts.</p>	<p>The direct payment option was explained in detail, however this option was not seen as a solution for the client group. The overwhelming majority of the client group are over the age of 87 years and individuals felt the knowledge, effort and change would be too great a burden for them and their families / cares to manage.</p>	<p>Individual would find this option difficult to understand, the times and opportunities for individuals may be limited, however this option can be discussed with individuals and their families.</p>	<p>This option forms part of the range of options for individuals to choose from, and should not be seen in isolation.</p> <p>Risk – Moderate if this was the only option supported by members</p>